

1. What is an e-Statement?

It is an electronic version of your quarterly Statement of Account (SOA). It contains the same information as your paper statement. Instead of receiving your SOA via postal mail, you will receive it through your email address.

2. What else can I receive aside from my quarterly statement of account?

You shall also receive by email the Confirmation Notices of all your transaction with us.

3. How do I avail of this e-Statement facility?

To avail simply:

- a) Accomplish the e-Statement enrollment form which can be sent to your email, or it can also be downloaded from our website: www.philequity.net. Please don't forget to write your e-mail address and the preferred password on the said form. The password you will indicate in the form should not be the same as your password in your personal email address. **The use of the password is only to open the attachment.**

- b) Forward the originally signed document to Philequity's head office located at:

PHILEQUITY MANAGEMENT, INC.

2004-A 20/F East Tower

Philippine Stock Exchange Centre

Exchange Road, Ortigas Center, Pasig City 1605

- c) Wait for the e-Mail Confirmation of Enrollment which will be sent to you. This contains your user name and password.

4. How do I receive this e-Statement?

Your e-Statement will be delivered to you as an attachment in an e-mail using the email address you have provided. This document may be viewed through Adobe Acrobat Reader.

5. How do I access my e-Statement?

You may access your e-Statement through the use of your e-Statement password.

6. When shall I receive my e-Statement?

You shall receive your e-Statement after one (1) banking day from statement date.

7. Once enrolled in this e-Statement facility, will I still be able to receive my paper statement?

You may only choose either the regular paper statement, or an e-Statement.

8. Can I opt to retain my regular Statement of Account via postal mail?

Yes, this e-Statement Facility is an optional service.

9. Is this e-Statement Facility secure?

Yes, this facility uses data encryption and can only be accessed by entering the password you specify upon enrollment. You will be unable to view your e-Statement in the e-mail should the wrong password be used.

10. Can I cancel my e-Statement and receive my Statement of Account by regular mail?

Yes, you can switch back to the paper version of your Statement of Account at any given time. You just have to accomplish the form- "Request for Statement of Account by Mail".

11. If I have multiple accounts, do I have to enroll all of them?

Multiple accounts under the same names can be enrolled only once. Accounts with different co-signatories should be enrolled individually.

12. Can I enroll multiple email addresses?

No, only one (1) email address is allowed to receive your e-Statement at any given time.

13. Can I change my previously enrolled email address?

Yes, If you wish to change your email address, you will just have to fill out again the enrollment form and indicate your new e-mail address.

14. What shall I do if in case I forget my password?

Clients have the option to either retrieve their old password or assign a new one by simply accomplishing a Client Revised Form and forwarding it to the Sales and Marketing Team of PEMI either by direct mail or email. PEMI will only honor email instruction if client has previously signed an agreement with PEMI to honor such instruction. More so, the instruction should come from the e-mail address indicated by client in the E-Statement and E-Confirmation Facilities form.

15. Is there a fee for this facility?

None. This facility is absolutely **free** for Philequity investors.